

# Alyssa M. Jordan

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## SUMMARY

UX/UI Designer with a full stack development background and master's in HCI/UX, hoping to be the bridge between software and user experience.

## SKILLS

Design: Figma, User Research, Storyboarding, Wireframing, Prototyping, User Personas & Scenarios, User Flows, Usability Testing, A/B Testing, Heuristic Evaluations, Useberry, Optimal Workshop

Development: Java, Python, HTML, CSS, JavaScript, Git, GitLab, Angular, Typescript, React Native, REST, Wordpress, Postman, TeamCity, HP ALM, MongoDB, Firebase, Oracle SQL, Google Cloud Datastore, MySQL, Matlab, R

Office: Jira, Rally, Confluence, Agile Scrum, Tableau, Microsoft Word, Excel, PowerPoint

## EDUCATION

Drexel University, Philadelphia, PA

April 2023 - June 2024

**Master of Science in Human-Computer Interaction and User Experience**

**Certificate in Human-Computer Interaction and User Experience Research and Design**

University of Pittsburgh, Pittsburgh, PA

**Bachelor of Science in Bioengineering**

**Bachelor of Science in Computer Engineering**

## PROFESSIONAL EXPERIENCE

Freelance - **UX/UI Developer**

January 2024 - Current

- Redesigned and implemented staff run internal resource for St. Christopher's Hospital for Children.
- Conducted user research, created wireframes in Figma, and modified WordPress website with custom HTML, CSS, and Javascript.

Philips - **Software Engineer in Test**

February 2022 - October 2023

- Worked in an Agile environment involving participation in sprints, planning and story point estimations, daily stand-ups. Utilized project management tools to track features and user stories such as Jira, Confluence, and Rally.
- Developed test scenarios, hosted associated meetings, and completed testing documents. Wrote automated and manual end to end tests in Java and HP ALM. Reviewed and fixed failing component and end to end tests.

HM Health Solutions (Highmark) - **Application Developer**

June 2021 - February 2022

- Designed, documented and began implementation on internal web application for code reviews using Angular. Created low fidelity wireframes in Axure RP. Gained familiarity working in Agile environment. Took introductory SAFe training course.

Speech Interface Design - **Software Engineer Intern**

May - August 2019

- Developed internal web applications using Python, Django, Java, HTML, CSS and GitLab.
- Resolved customer issues by establishing solutions to debug and fixed defects.
- Learned about voice-directed picking and workflow solutions and devices using Java, JavaScript, HTML and Python.